

MHHS Qualification Advisory Group (QAG) Headline Report

Issue date: 21/06/2024

Meeting number	QAG 005	Venue	Virtual – MS Teams
Date and time	20 June 2024 10:00-12:00	Classification	Public

Actions

Area	Action Ref	Action	Owner	Due Date
Headline Report and Actions	QAG05-01	Investigate Risk 930 in relation to QAG03-03 and confirm with PMO when it is going into dPMO and send link	Programme (Jason Brogden)	21/6/2024 [complete]
Previous Meeting(s)	QAG02-01	IPA to consider providing improved visibility of progress on assurance recommendations	IPA (Taylor Thorpe)	15/05/2024

Decisions

Area	Decision Ref	Description
Headline Report and Actions	QAG-DEC18	The headline report of the previous meeting on 23 May 2024 was approved.
Supplier Requests for Specific Exemptions from MHHS Qualification	QAG-DEC19	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the decision to endorse the BSC Modification: 2037-B 'Exemption from MHHS Requirements for Smart Market Segment Supplier Qualification'
Sandbox Development	QAG-DEC20	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the proposed updated milestone delivery dates in the MHHS Outline Plan
Environments Approach & Plan	QAG-DEC21	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved v3.0 of the Environments Approach & Plan

Programme Milestones related to QAG	QAG-DEC22	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the milestone changes
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Key Discussion Items

Area	Discussion
Headline Report and Actions	<p>DECISION: The headline report of the previous meeting on 23 May 2024 was approved (QAG-DEC18 – recording timestamp 00:03:20).</p> <p>Discussion was had around a couple of the actions:</p> <ul style="list-style-type: none"> • QAG03-03 – An Independent Supplier Agent Representative expected a risk to be raised off the back of this action rather than a formal update. Other ongoing risks have been linked to this formal update which includes the latest mitigation updates for R930, R928 and R919. Access to the RAID log can be found here. <ul style="list-style-type: none"> ○ For R930, as of 14/06, LDP are implementing SIT Cycle 1 retrospective actions and IPA recommendations. Updated SIT execution planning and bilaterals with SIT participants to challenge and update model. Planning to propose MVC at end of SIT Cycle 2 Sprint 2. For R928, as of 04/06 two layers of checkpoints have been implemented: 1) Speaking to Participants on their readiness. Engagement and flagging any issues from Qualification PPs 2) Entry criteria into LDSO Qualification is defined at a high level included in the LDSO Test Approach. Finally, for R919 the update is to close out and validate the tooling assumptions needing to enable the reposition of document with SITAG. • QAG02-01 – An update was provided that, primarily actions are currently testing focused and when there are more recommendations and actions relevant to Qualification, they will follow the same process and go through QAG.
Supplier Requests for Specific Exemptions from MHHS Qualification	<p>Code Bodies provided an update on the proposed MHHS qualification exemption request solution for smart segment</p> <ul style="list-style-type: none"> • An Ofgem representative queried if a supplier was to receive an exemption from a prepayment customer and the customer approached the supplier about this, what would the supplier action in this scenario as they are obliged by the license to offer terms. • The Code bodies confirmed that the BSC modification exemption request is just covering the smart market segment. The recommendation following the PAB working group was not to progress the prepayment and export exemptions, therefore it was confirmed that they wouldn't be supportive of an exemption for prepayment. • Proposing not to take forward exemption 2 (prepayment) and 3 (export) <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the decision to endorse the BSC Modification: 2037-B 'Exemption from MHHS Requirements for Smart Market Segment Supplier Qualification' (QAG-DEC19 – recording timestamp 00:15:00)</p> <ul style="list-style-type: none"> • An ESG Global Representative queried how suppliers with mixed portfolios would navigate through qualification testing and still qualify.

	<ul style="list-style-type: none"> • The Code Bodies confirmed the only difference would be in the change of energisation process, for traditional prepayment meters, suppliers need to processing the D179 flow which is an existing requirement so there is nothing new being introduced through MHHS design therefor would not be the focus of MHHS Qualification. At QWG it was confirmed that none of the tests required for Qualification include that flow or require any additional prepayment requirements to be stood up. • For export there was only one supplier who requested it and their request was specifically for non-half hourly export and with MHHS the distinction between HH and NHH and therefore there have not been any requests. Code perspective they are currently not progressing it based on the only supplier who requested it had export meters in their portfolio and they didn't find any benefits that the exemption would deliver. The conclusion of the working group was that it would cause more complexity and risk that it would introduces contradictions between existing code requirements and license requirements and MHHS. • An Independent Supplier Agent Representative highlighted that anyone requiring further clarification should listen back to the QWG meeting as it explains it in more detail.
<p>Sandbox Development</p>	<p>The Programme provided an update on the E2E Sandbox Outline Plan and requested to update five milestone dates</p> <p>A large supplier representative fed back that due to the push back of dates, large suppliers will not be able to use it and it will make them more cautious in the migration ramp up as they move to a production environment.</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the proposed updated milestone delivery dates in the MHHS Outline Plan (QAG-DEC20 – recording timestamp 00:22:50)</p>
<p>Environments Approach & Plan</p>	<p>The Programme provided an update on the Environments Approach & Plan, it was approved at SITAG and were looking to close the loop</p> <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved v3.0 of the Environments Approach & Plan (QAG-DEC20 – recording timestamp 00:24:25)</p>
<p>Updates from QWG</p>	<p>The Code Bodies provided an update on the June QWG meeting and a discussion was held around these updates:</p> <ul style="list-style-type: none"> • It was confirmed that the key contact named in the PQS would be the person notified when confirming Qualification wave allocation. • A large supplier representative requested further clarification on the detriment to publicly publishing information on the customer appointed agent and queried if it really drove different commercial behaviours and what the impact would be on customers. The Code Bodies outlined that any Qualification testing wave allocation is not an indication of when parties will qualify as suppliers need to track this with their agents in order to support Migration plans. Therefore, publishing a list of information as of June 24 will not be of any value and will not replace for conversations between suppliers and their preferred agents. <ul style="list-style-type: none"> ○ It was also discussed in depth at the QWG that it might introduce additional risks such as creating an incentive for parties that are experiencing delays to not flag these delays early enough to Code Bodies. This is because they may be worried that if its publicly published information it may impact commercial decisions, therefore the Code Bodies wouldn't want to influence this. ○ They understand suppliers concerns and therefore there was an action taken at QWG on how to best support parties to have these conversations and are aware of the positions of suppliers and agents to aid working together to deliver Migration plans.

<p>Programme Milestones related to QAG</p>	<p>The Programme provided an update on the status of Qualification related milestones.</p> <ul style="list-style-type: none"> • The Test Data Cut Complete milestone (T3-QU-0112), of the LDSOs that need to do so have completed this milestone and are waiting on a few parties to confirm but overall looking to mark this milestone as complete • Code Bodies still on track to confirm Qualification wave allocation by 28th June 2024. • A large supplier representative provided feedback that it would be helpful for milestones that are red, to also have in the commentary if there are any knock on implications on other activities and milestones. <ul style="list-style-type: none"> ○ The Programme responded that where it is around SIT parties not submitting their deliverables e.g. DB153, there wouldn't be any knock on impact on to Qualification, although on other milestones such as the Non-Functional test approach and plan there has been a knock on effect onto other Qualification deliverables around QA&P but they are working closely with SIT team to minimise the impact. • The Programme confirmed to the DNO Representative that a formal request has been sent out the Test Data Cut and are aware that parties may have completed it, they just haven't made the Programme aware. Request to resend comms and notify constituents to respond. • An Independent Supplier Agent Representative raised that of the gaps identified in SIT and scripts created to fill these gaps, would they be going in to cycle 2 or 3. The Programme responded that this still under assessment within the test team and they are currently looking at what the gaps are and mechanics are for proving these gaps, whether it's a new SIT function script or more PIT evidence. They are expecting that there will be some new test cases and once identified what they are they will see if they can schedule them in cycle 2 or 3. Not date provided currently, but will send out as soon as possible. • There has been a delay in preparing two milestones, the QAG approval QA&P v3 and the Non-functional testing elements milestone due to the delay in SIT. To avoid back to back consultations, the QA&P v3 will include the Non-functional and Operational testing elements which will go out for consultation in early July, followed by approval at PAB in August. <p>DECISION: The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the milestone changes (QAG-DEC21 – recording timestamp 00:40:05)</p>
<p>Top Programme Risks Related to QAG</p>	<p>The Programme provided an update on the top risks related to QAG.</p> <p>No change on risks R276 and R332, remains the same as last month. There is an increasing score on R532 which is from increasing proximity.</p> <p>1.1 A Medium supplier representative queried the progress of R532, the Programme confirmed this is linked to the issue around the gap analysis of SIT testing cycle 2 and 3. There is a related programme issue 170 that recognises there needs to be new test cases created and this activity is dependent on concluding the gap analysis review.</p> <p>1.2 Batch 3 is dependent of gap analysis review. This work has been delayed due to competing priorities within the test team for SIT but is in progress.</p>
<p>AOB</p>	

Date of next meeting: 18 July 2024

Attendees

Chair

Chris Welby (Chair)

MHHS SRO

Industry Representatives

Andrew Wallace

Carolyn Burns

Clare Hannah

Gareth Evans

Graham Wood

Helen Clarke

Laura Kennedy

Sarah Ross

Tom Jenkins

RECCo (Qualification Body)

Medium Supplier Representative

Supplier Agent Representative

I&C Supplier Representative

Large Supplier Representative

Supplier Agent Representative (Independent)

Elexon Qualification Team

Elexon Qualification Team

IDNO Representative

MHHS IM

Ben Wickens

Jason Brogden

Nicola Farley

Non-SIT LDSO Qualification Team

Programme Industry SME

Non-SIT LDSO Qualification Lead

Other Attendees

George Player

Jenny Boothe

Matt Cogram

Mohamed Murshid

Taylor Thorpe

Elexon Qualification Team

Ofgem

Elexon Qualification Team

Enzen

IPA

Apologies

Seat vacant

Confirmed not filling seat

David Yeoman

Rachel Stringfellow

Small Supplier Representative

Consumer Representative

DNO Representative

Medium Supplier Representative